

# WARRANTIES AND GUARANTEES

Once you have purchased a new tyre/part please complete this form to make your warranty or guarantee claim.

Please complete as best as possible, incomplete forms will not be processed.

## Choose the type of warranty or guarantee you are claiming for:

- |  |   |
|--|---|
| <input type="checkbox"/> Masterservice                     | <input type="checkbox"/> Steering and Suspension - Shocks and Coils                     |
| <input type="checkbox"/> Exhausts and Catalytic Converters | <input type="checkbox"/> Brakes, Brake Parts, Oil, Air and Fuel Filters and Spark Plugs |
| <input type="checkbox"/> Batteries                         |   |
| <input type="checkbox"/> TPMS Sensors                      |   |

## Now tell us about the claim below:

Registration of the vehicle you purchased the product or warranty for:

Name	<input type="text"/>	Current vehicle mileage	<input type="text"/>
Address	<input type="text"/>	Original purchase date of part being claimed on	<input type="text"/>
Post Code	<input type="text"/>	Original invoice number	<input type="text"/>
Email	<input type="text"/>		

## For Masterservice (tyres) only, please tell us:

Original tyre details Make  Size

Reason for the claim:  
(please describe the defect)

### Tread depth remaining

(We will take this measurement from the job sheet provided by the garage fitting the new tyre. Please ensure they give you this, without it we will be unable to proceed with the claim.)

DOT code of removed tyre  
(please ask the garage fitting the new tyre to record this for you)

Replacement purchase date

New tyre details Make  Size  Cost

Replacement tyre FREE of charge or at a discount - Where the tyre suffers damage that cannot be repaired. We will supply and fit a replacement tyre of a similar type/quality either FREE of charge or at a discounted rate depending on the amount of remaining tread, as set out in the table.

Remaining tread depth	Discount
Equal to or greater than 6mm	Replacement tyre FREE of charge
Greater than 4mm but less than 6mm	65% discount on the price of the replacement tyre on the day
Greater than 2mm but less than 4mm	35% discount on the price of the replacement tyre on the day
Less than 2mm	No discount

## Supporting evidence required for your claim:

**Masterservice** – Your original ATS Euromaster Receipt AND the new replacement tyre receipt

**Battery** – Battery health report

**Exhaust** – Image of old item clearly showing defect or damage to item being replaced

**Brakes** – Image of old item clearly showing defect or damage to item being replaced

For **Battery, Exhaust, Brakes, Steering and Suspension - Shocks and Coils and TPMS Sensors** please provide:

- the original invoice as proof of purchase from ATS Euromaster
- your new invoice for the replacement
- your new job sheet showing details of the defect and reason for replacement

## To process payment for the warranty, if approved, please provide the following:

Name on Account

Account Number

Sort Code

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**Once completed, please save your form and send it, along with the required supporting documents to: [gen.uk.warranty@euromaster.com](mailto:gen.uk.warranty@euromaster.com)**

**Please note:** any incomplete form, or forms without the stated supporting documents will not be processed.